



# CERTIFICATE

OF PUBLICATION

THIS CERTIFICATE IS AWARDED TO:

***Dr Abhishek Bhattacharjee***

for an outstanding research contribution titled as **“LLM-Based Workflow Automation for Customer Service in High-Traffic Online Stores”**

This serves as a testament to their expertise and valuable contribution in maintaining the quality and standards of the publication.

**This certificate was awarded on October 06, 2026**

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